



भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान बरहमपुर
Indian Institute of Science Education and Research Berhampur
Established by the Ministry of Education, Govt. of India

PROPRIETARY ARTICLE NOTICE

No. IISERBpr/S&P/2024-25/PAC/31

Dt. January 09, 2025

Indian Institute of Science Education and Research (IISER), Berhampur, is an autonomous Institute established under Ministry of Education, Government of India. The Institute needs 3 years AMC charges for Liquid Nitrogen Plant on proprietary basis.

2. The following documents are hereby uploaded for open information, to submit objections, comments if any from any manufacturer regarding proprietary nature of the equipment / item: -

- i) Proprietary Certificate by the firm
- ii) Detailed specifications

3. Objections if any are to be submitted through e-mail to purchase@iiserbpr.ac.in within 14 days from the date of publishing this notice, failing which it will be presumed that no vendor is having any comments to offer and the case will be processed on merits.


09/01/2025
Stores & Purchase Officer



STIRLING CRYOGENICS

Stirling Cryogenics BV
Science Park Eindhoven 5003
5692 EB Son, The Netherlands

T +31 40 26 77 300
info@stirlingcryogenics.eu
www.stirlingcryogenics.eu

Company Registration 73238783
VAT NL859415934B01

To
The Director,
Indian Institute of Science Education and Research Berhampur,
Govt. ITI Premises, Engg. School Junction, NH-59, Odisha 760010, India

Dt. 03.10.2024

Subject: AUTHORIZATION LETTER CUM PROPRIETARY CERTIFICATE

Dear Madam/Sir,

This is to inform you that :

(a) We, Stirling Cryogenics BV-The Netherlands are the manufacturers of Liquid Nitrogen Plants and Spare parts of Liquid Nitrogen Plants; the manufacturing factory at Stirling Cryogenics BV, Science Park Eindhoven 5003, 5692 EB Son, The Netherlands.

(b) The Spare Parts are solely manufactured by us and are Proprietary in nature. No other Manufacturer in India or Worldwide, manufactures the Spares required for the Cryogenerator of LN2 Plant StirLIN-1C.

(c) With this communication we would like to inform you that our One and Only Authorized Distributor and Partner for After-Sales Service, in India is M/s ADDCool Trade & Services.

ADDCool is the only Authorized Distributor and Partner for Service and Supply of spare parts / accessories in India for Stirling Cryogenics BV-The Netherlands. They are the only competent Organization in India, responsible for undertaking all kinds of Services including:

- a) installation and commissioning & Warranty Services on our behalf,
- b) Maintenance Service through AMC / On Call
- c) Breakdown / Corrective Maintenance through AMC / On Call, for all your Stirling-make Liquid Nitrogen Plants
- d) Supply of all Spare Parts and all accessories like Water Chillers, Air Compressors, PSA, PLC and accessories, Nitrogen Storage Containers, etc. for your Liquid Nitrogen Plants
- e) Following Engineers from ADDCool Trade & Services are certified Maintenance and Service Engineers from Stirling Cryogenics BV- The Netherlands :
Mr. Raghunath Bhowmick (+919836885600) ; (Mr. Anik Kundu (+918017017920)
Mr. Sudip Hazra (+91891855353) ; Mr. Debashish Chatterjee (+919836991898)

They can be reached at:

ADDCool Trade & Services,

Registered Office: 316-Makhanlal Sadhukhan Lane, Monirampore,
Barrackpore, Kolkata-700120; West-Bengal, India.

Contact Details :

Mr. R.N. Bhowmick – Phone: +91-9836885600 (rnb@addcool.in); Mr. Anik Kundu – Phone: +91-8017017920 (anik@addcool.in)

City Office: 27/11/S-3, Khudiram Bose Sarani,

Ward No. 22, P.S. Dum Dum, Kolkata-700080, West-Bengal, India.

Contact Details :

Mr. Debashish Chatterjee – Phone +91-9836991898 (dc@addcool.in); Ms. S. Chakraborty – Phone +91-8420093463 (subhasree@addcool.in)

Kindly note that, Stirling Cryogenics India Pvt. Ltd., **does not** represent Stirling Cryogenics BV-The Netherlands anymore. Any services / spare parts provided by them or any company other than ADDCool Trade & Services, maybe ingenuine and maybe considered fake. Use of such unauthorized service / spares may harm your plant performance. ADDCool stocks all required genuine Spare Parts for the Liquid Nitrogen Plants in India, and employs the best technical experts certified by SC-BV, for the benefit of our Customers.

We request your kind consideration in this regard and oblige.

03-10-2024

Rian Kuipers
Best regards,
Rian Kuipers
Service Manager

Seal: Stirling Cryogenics
Science Park Eindhoven 5003
5692 EB Son
The Netherlands

SAMPLE SCOPE OF WORK FOR AMC

1. Name of the Equipment : Liquid Nitrogen Plant J0840
2. Purchase Order No : P/PHY/2019-20/05 Dated April 05, 2019
3. Initial warranty starts on : 28.11.2019
4. Initial warranty expires on : 30.11.2024
5. OEM Authorization Letter : Yes Attached
6. AMC Contract Period : The contract covers for a period of 03 years and will commence from date of placing the purchase order.
7. Scope of the AMC :
 - (i) Preventive Maintenance: Preventive maintenance would be carried on quarterly basis. During the visit regular maintenance, optical alignments and system re-calibration will be carried out to optimize the system performance.
 - (ii) Breakdown Maintenance: Breakdown maintenance is to be carried out as and when required. This visit will be within 24-48 hours (mutually agreed) from the time of intimation from the customer. Please mention no of breakdown maintenance to be attended.
 - (iii) Coordinate with OEM's for support in case of breakdown, software up-gradation, or any other issue in any particular equipment.
 - (iv) Repair /replacement of parts, modules, sub-modules, assemblies, sub-assemblies, spares, up gradation of software if any etc. to make the system operational.
 - (v) Support in case of difficulty in operation.
 - (vi) List of consumables. (if any, to be provided by the vendor): List Attached
8. AMC Payment Term : Payment will be made proportionately of the PO value on yearly basis. No advance payment will be made the vendor.
9. Other terms and conditions : Not Applicable

 6/12/24